

Alameda Health System
Interpreter Services
15400 Foothill Blvd E26
San Leandro, Ca 94578
Phone (510) 437-4491
Fax (51) 895-7376

Alameda Health System



*Highland Hospital, Fairmont Hospital
John George Psychiatric Hospital, Eastmont Wellness
Hayward Wellness, Newark Wellness*

Interpreter Services



Interpreter Services

Title VI of the Civil Rights Act of 1964 prohibits discrimination against national origin as it affects people with Limited English Proficiency (LEP). You have the right to a medical interpreter at no cost to you. Alameda County Medical Center offers medical interpretation services in 26 languages free of charge. Our trained staff interpreters are available to provide face to face and remote medical interpretation to our patient population by utilizing communication technology which includes:

- Video Medical Interpretation (VMI)
- Telephonic Interpretation – Wireless, speaker, dual handset, and 3-way conference phones.

Our seamless automated dispatching system provides streamlined language interpretation with fast and easy to use menu options. Caller simply dials **510-437-4491** or extension **44491**, indicates the language of your choice, press “1” and an interpreter will be on the line in a matter of minutes for remote interpretation services.

In addition to our trained staff interpreters, our tested bilingual staff members are available to provide language assistance during non-business hours and weekends. In the event that an APMC staff is not available, telephone contracted services will be provided and are available 24 hours a day and 7 days a week.



Languages

Languages provided by our trained staff interpreters

American Sign Language
 Amharic
 Arabic
 Bosnian
 Burmese
 Cambodian
 Cantonese
 Croatian
 Dari
 Farsi
 Hindi
 Karen
 Korean
 Lao
 Mandarin
 Mien
 Nepali
 Russian
 Pashtu
 Punjabi
 Spanish
 Thai
 Tigrinya
 Urdu
 Vietnamese



510-437-4491 خدمات الترجمة الشفوية المتوفرة يرجى الاتصال بالرقم مائة

510-437-4491 510-437-4491 510-437-4491

譯提供的服務，請致電 510-437-4491

لطفاً به 510-437-4491 اگر به زبان دری ویا فارسی به ترجمانی ضرورت دارند
 تیلیفون در تماس شونند.

अनुपवाट सेवाओं के लिए इस नय कॉल 510-437-4491

အခမဲ့ဝဘားပြန်ဝန်ဆောင်မှုရရှိရန်ကျွန်ုပ်တို့တံခါးဖွင့်ပါ။ (၅၁၀)၄၃၇-၅၅၉၁

।भस्कुलक ढोभाये येवाहर् उपलब्ढ छ कृपया कल ५१०-४३७-४४९१